



999 Oakmont Plaza Drive
Suite 400
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October 21, 2016

Patient Reason for Visit Denial (Field Location 70)

IlliniCare Health discovered that certain claims are being incorrectly denied with explanation code kD - PATIENT'S REASON FOR VISIT CODE NOT FOUND (FIELD LOCATION 70a-c). Our teams are currently deploying a fix for this issue. Once a correction is deployed and validated, affected claims will be reprocessed.

If you have questions about this issue, please contact your Provider Relations representative.