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Special Instructions for Services with a Gender/Procedure Conflict

Claims for some services for members with transgender, ambiguous genitalia, and hermaphrodite issues may have been denied due to gender related edits. In order to ensure that the claims for these services are accepted, IlliniCare Health has implemented a condition code and modifier to ensure proper billing.

Condition code 45 (Ambiguous Gender Category) should be used to identify claims with a gender/procedure conflict. This condition code alerts the claims processor that the gender/procedure conflict is not an error, allowing the gender related edits to be by-passed.

The KX modifier (Requirements specified in the medical policy have been met) is a multipurpose informational modifier that will be used to identify services for transgender, ambiguous genitalia, and hermaphrodite members. Providers should use modifier KX with procedure codes that are gender specific in the particular cases of transgender, ambiguous genitalia, and hermaphrodite members. The KX modifier alerts the claims processor that the gender/procedure conflict is not an error, allowing the claim to be processed normally.

If you have any questions regarding these special instructions for services with a gender/procedure conflict, please contact your Provider Relations representative.