



## Claims Project Status Report – Top 5

Updated: June 8, 2017

Product	Date Issue Identified	Issue	Issue Resolution Status	Claim Project Status	Estimated Completion Date
IlliniCare (All)	11/16/2016	Encounter edit - General Acute and Children's Hospital taxonomies	Solution Identified	Configuration in Progress	5/31/2017
IlliniCare (All)	5/24/2017	SNF Providers are receiving EX4a denials	Solution Identified	Submitted to Claims Department	6/30/2017
IlliniCare (All)	5/24/2017	SNF claims denying for EXHP	Solution Identified	Configuration in Progress	7/31/2017
IlliniCare (All); MMAI (Duals)	2/7/2017	Bill Type 89X - Location code and Medicare Bypass table	Solution Identified	Research	6/30/2017
IlliniCare (All)	9/14/2016	VFC - HFS Changes Effective 10.01.2016	Full Resolution Deployed	Pending Approval	4/30/2017

Key:

Issue Resolution Status	
Research	Issue under investigation to determine root cause
Solution Identified	Issue has been identified but no system updates (to date) have been made
Full Resolution Deployed	Issue has been corrected in the system and all the system updates have been made

Claim Project Status	
Determination of Claim Project Need	In process of scoping Claims Project
Submitted to Claims Department	Project in place and been submitted to Claims department for reprocessing
Research	Project under investigation to determine affected claims and providers
Pending Approval	Project has been submitted and waiting for senior leadership approval
Configuration in Progress	Issue fix has been identified and has been submitted to corporate team for system updates

Estimated Completion Date
The amount of time anticipated to resolve the issue. It does not include the claim reimbursement project days/date.

**For questions about the Claim Project Status Report, please contact Provider Services at 1-866-329-4701 or your Provider Relations representative.**