



Claims Project Status Report – Top 5

Updated: May 5, 2017

Product	Date Issue Identified	Issue	Issue Resolution Status	Claim Project Status	Estimated Completion Date
IlliniCare (All)	4/13/2017	LTC denials due to revised crosswalk	Solution Identified	Submitted to Claims Department	5/13/2017
IlliniCare (All); MMAI (Duals)	3/20/2017	Updated LTC requirements	Solution Identified	Submitted to Claims Department	6/1/2017
IlliniCare (All)	11/16/2016	Encounter edit -General Acute and Children's Hospital taxonomies	Solution Identified	Configuration in Progress	5/31/2017
MMAI (Duals)	11/29/2016	Duals SNF claims denying for COB reasons in error	Solution Identified	Submitted to Claims Department	5/31/2017
IlliniCare (All)	9/13/2016	Remicade J1745 override non covered (EX46)	Solution Identified	Submitted to Claims Department	4/15/2017

Key:

Issue Resolution Status	
Research	Issue under investigation to determine root cause
Solution Identified	Issue has been identified but no system updates (to date) have been made
Full Resolution Deployed	Issue has been corrected in the system and all the system updates have been made

Claim Project Status	
Determination of Claim Project Need	In process of scoping Claims Project
Submitted to Claims Department	Project in place and been submitted to Claims department for reprocessing
Research	Project under investigation to determine affected claims and providers
Pending Approval	Project has been submitted and waiting for senior leadership approval
Configuration in Progress	Issue fix has been identified and has been submitted to corporate team for system updates

Estimated Completion Date
The amount of time anticipated to resolve the issue. It does not include the claim reimbursement project days/date.

For questions about the Claim Project Status Report, please contact Provider Services at 1-866-329-4701 or your Provider Relations representative.