

Claims Project Status Report - Top 5

UPDATED FEBRUARY 3, 2017

PRODUCT	DATE ISSUE IDENTIFIED	TITLE	ISSUE RESOLUTION STATUS	CLAIM PROJECT STATUS	ESTIMATED COMPLETION DATE
MMAI (Duals)	11/29/2016	Duals SNF claims denying for COB reasons in error	Research	Research	2/28/2017
IlliniCare Health (All)	9/27/2016	J1050 billed with MedroxyPROGESTERone Acetate	Full Resolution Deployed	Research	2/28/2017
IlliniCare Health (All)	6/8/2016	Claims Denying for missing or invalid Modifiers in error	Solution Identified	Submitted to Claims Department	8/25/2016
IlliniCare Health (All)	10/12/2016	ClaimsXtend Replaced Services vs Optum Pricer	Research	Research	4/30/2017
IlliniCare Health (All); MMAI (Duals)	11/4/2016	Transportation: Mileage paying when transport denied as nonemergent	Research	Determination of Claim Project Need	2/28/2017

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Issue Resolution Status	
Research	Issue under investigation to determine root cause
Solution Identified	Issue has been identified but no system updates (to date) have been made
Full Resolution Deployed	Issue has been corrected in the system and all the system updates have been made

Claim Project Status	
Determination of Claim Project Need	In process of scoping Claims Project
Submitted to Claims Department	Project in place and been submitted to Claims department for reprocessing
Research	Project under investigation to determine affected claims and providers
Pending Approval	Project has been submitted and waiting for senior leadership approval

Estimated Completion Date
The amount of time anticipated to resolve the issue. It does not include the claim reimbursement project days/date.

For questions about the Claim Project Status Report, please contact Provider Services at 1-866-329-4701 or your Provider Relations representative.