



Claims Project Status Report – Top 5

Updated: November 15, 2017

Product	Date Issue Identified	Issue	Issue Resolution Status	Claim Project Status	Estimated Completion Date
IlliniCare (All)	10/27/2017	CCP Certified Waiver Providers DENYKA	Solution Identified	In Process of Project Creation	12/15/2017
MMAI (Duals)	10/4/2017	Long Term Care claims--system removing payment	Solution Identified	Configuration in Progress	11/1/2017
IlliniCare (All)	10/20/2017	Preventative EM's billed on same DOS	Solution Identified	Configuration in Progress	12/31/2017
IlliniCare (All)	11/13/2017	Encounter rejection: General Acute VS Children's Hospital taxonomy	Solution Identified	Configuration in Progress	12/31/2017
IlliniCare (All)	1/9/2017	Encounter rejections from the state for dialysis Epogen units not being billed	Solution Identified	In Process of Project Creation	11/1/2017

Key:

Issue Resolution Status	
Research	Issue under investigation to determine root cause
Solution Identified	Issue has been identified but no system updates (to date) have been made
Full Resolution Deployed	Issue has been corrected in the system and all the system updates have been made

Claim Project Status	
Determination of Claim Project Need	In process of scoping Claims Project
Submitted to Claims Department	Project in place and been submitted to Claims department for reprocessing
Research	Project under investigation to determine affected claims and providers
Pending Approval	Project has been submitted and waiting for senior leadership approval
Configuration in Progress	Issue fix has been identified and has been submitted to corporate team for system updates

Estimated Completion Date
The amount of time anticipated to resolve the issue. It does not include the claim reimbursement project days/date.

For questions about the Claim Project Status Report, please contact Provider Services at 1-866-329-4701 or your Provider Relations representative.