

Managed Long Term Services and Supports

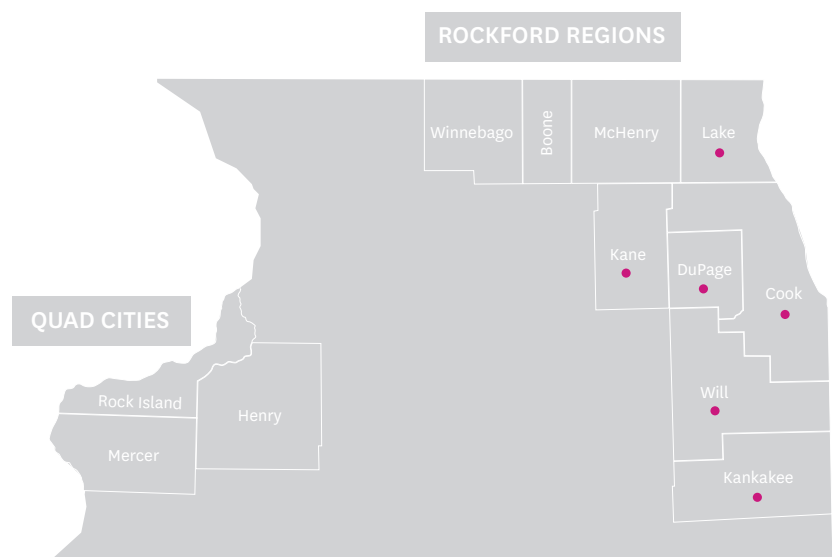
IlliniCare Health manages the Home and Community Based Services (HCBS) Waivers and Long Term Care (LTC) for members in the Managed Long Term Services and Supports (MLTSS) program.

MLTSS Eligibility

IlliniCare Health's MLTSS program is available to individuals who are eligible for the Medicare-Medicaid Plan, but have opted-out and receive HCBS Waivers or reside in a LTC facility.

IlliniCare Health MLTSS benefits include:

- Behavioral Health
- Waiver Services
- Care Coordination
- Cell Phone
- Education and Nutrition Programs
- MemberConnections
- Transportation Services
- 24/7 Nurse Advice Line



MLTSS Waivers

For members residing in the community, IlliniCare Health will provide and coordinate the following MLTSS Waivers.

- **Elderly Waiver:** For individuals 60 years and older who live in the community.
- **Persons with Disabilities Waiver:** For individuals who have a physical disability, that are between the ages of 19-59.
- **Persons with HIV or AIDS Waiver:** For individuals who have been diagnosed with HIV or AIDS.
- **Persons with Brain Injury Waiver:** For individuals with an injury to the brain.
- **Supporting Living Facilities Waiver:** For individuals who need assistance with the activities of daily living and reside in a supportive living facility.

There are a variety of different services that are included in each waiver. These services are all aimed at helping the member live independently and stay out of a nursing facility. They include:

- Adult Day Service
- Adult Day Service Transportation
- Behavioral Services
- Day Habilitation
- Environmental Accessibility Adaptations
- Home Care Aide
- Home Delivered Meals
- Home Health Aide
- Individual Provider
- Nursing – Intermittent
- Nursing – Skilled
- Personal Emergency Response System
- Physical, Occupational and Speech Therapy
- Prevocational Services
- Respite
- Specialized Medical Equipment and Supplies
- Supported Employment

**Not all services are available under each waiver.*

MLTSS Long Term Care

For members residing in a nursing home or skilled nursing facility, IlliniCare Health will manage room and board, as well as coordinate with the facility and any providers to ensure members are getting the care they need.

If a member is able to transition to the community, IlliniCare Health will facilitate that process.

MLTSS Provider Services

IlliniCare Health is dedicated to supporting our valued network of providers. We want to furnish our providers, and their support staff, with the tools to provide the highest quality healthcare to our members. We offer orientations and ongoing education, resources regarding our services and programs, operational support, and much more.

There are multiple ways to get in touch with us:

- 1** Contact your **Provider Relations Representative**
- 2** Call Provider Services: **844-316-7562**
- 3** Email the Provider Relations Team: **ProviderRelations_IL@centene.com**
- 4** Message us on the Provider Portal: **Provider.IlliniCare.com**