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Coordination of Benefits (COB) Issue Notice

IlliniCare Health has identified a coordination of benefits (COB) issue. Paper HCFA's (CMS1500 claim form) and inpatient UB's (CMS1450 claim form) passed without other insurance amounts, allowing the claims to release with no coordination. This error caused overpayments.

We are currently running queries to catch effected claims and pend for manual review prior to releasing. However, there were claims that were processed and paid in error, therefore claims projects will be created to reprocess those claims.

If you have any questions about this COB issue, please contact your Provider Relations representative.