Find a Provider Step-by-Step Guide

On the IlliniCare.com home page, click on the Find a Provider links.
When the next page displays, click **Start Your Search**.
To find a provider near where you live, either click on **Use My Current Location** or update your **Address** or **Zip Code** or **County + State**.
After the next page is fully loaded, **Choose A Network**, either HealthChoice Illinois (Medicaid) or Medicare Medicaid Plan (MMP) depending on the program of the person you are searching for. For example, if you are searching for a doctor for yourself, and you are on HealthChoice Illinois, choose HealthChoice Illinois. Or, if you are searching for a doctor for your child, and he or she is on Medicare Medicaid Plan, choose Medicare Medicaid Plan.
After the next page is fully loaded, click the **Quick Name Search** to search by entering the Practitioner or Provider Name.

Enter the **Practitioner** or **Provider Name** and click **Search**.
Click the **Detailed Search** option if you are looking for a doctor, hospital or specialist.
Click on **Type of Provider** to find Primary Care Provider, Hospital, Dental, Specialist, Behavioral Health, Clinic and Pharmacy options.
Choose **Ancillary** and the **Specialty** when you are looking for laboratories, durable medical equipment, home health or other types of providers.
When you click on **Additional Search Options**, you can narrow your search by choosing such things as the doctor’s gender, languages spoken and other preferences. You can also select to view only those providers that are accepting new patients. After you are done entering all search options, click **Search** at the bottom of the page.
A new page will load with a map showing the providers that fit your selections. You can also narrow down your search using a filter. To learn more about one of the listings, click on the blue bolded name.

A new page will load with more information about your selection. You can also switch addresses to see more locations for the provider.
To print this information, click the **printer icon/button** underneath the map. Then follow the normal printing process for your computer.
If you would like to update or change your Primary Care Provider (PCP), please log in to your IlliniCare Health Member Portal Account.

Once on the Member Homepage, click on **Change Primary Provider**

Once you click on Change Primary Provider, select your **network** from HealthChoice Illinois (Medicaid) or Medicare Medicaid Plan (MMP).
Complete a search for your Primary Care Provider (PCP) by **Zip Code** or **County**.

Review your choice of PCP by clicking **Select**
The details of the PCP are displayed and the member can click Yes to select their provider.
After clicking yes, the member will receive a confirmation that their selection has been submitted.